

**TB-MP012**

## **TECHNICAL BULLETIN**

**INFORMATION ONLY**

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**For the Attention of :** Graham Mears, Larry Power, Peter Amura, Installation  
Field Managers, Service Branch Managers, Testers,  
Margaret Pitman

**From:** Angelos Strantzalis – Senior Product Engineer (Passenger Lifts)

**Date :** 30 Jun 2015

**Product :** MP

**Subject :** **VVVF Transformer Failure**

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### **Background**

MP have discovered a possible issue with higher (>425 volts) & unstable power supply voltages causing a number of failures on the transformers of the drives on MP lifts. This increases the possibility that some of the drives of older lifts installed by Stannah may fail over time.

MP have now advised that all the drives delivered over the past 3 months have been subject to more stringent quality checks, however older drives may fail and it is difficult to predict.

This is not a retrofit, and if you have a drive failure please raise your claim in the normal way via MP's B2B platform.

I hope you all find this Bulletin to be of help and should you have any questions about this topic or would like to know a little more then please contact me on **Ext 8646 or DDI 01264 34 36 46**

Angelos Strantzalis